

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**
On this the 9th day of December' 2020
C.G.No:38/2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

S. Rama Mohan Gupta (Prop),
C/o M/s. Vasavi Plast Industries,
Plot No:E2, Industrial Development Area,
Gooty Road,
Guntakal,
Anantapur -Dist

Complainant

AND

Respondents

1. Executive Engineer/Gooty
2. Superintending Engineer/O/Anantapur

ORDER

1. Complainant filed a complaint before this Forum stating that the department delayed the releasing of Additional Load of CMD 200 KVA to HT SC No.ATP-285. The complainant has stated that he has paid the demand charges on 19.03.2014.
2. Respondent No.1 in his written submission has stated as per records in their office, an estimate was sanctioned for 200 KVA additional load to the existing load of 400 KVA making the total load of 600 KVA for HT service vide WBS No. E-2013-07-02-44-01-0006 by Superintending Engineer/O/Anantapur for an amount of Rs.5,40,000/-.The complainant has paid the payment on 19.03.2014. The total transaction had taken place in APCPDCL. Due to state bifurcation, Anantapur circle came within the jurisdiction of APSPDCL from 02.06.2014

DESPATCHED
DATE 10/12

onwards. The amount paid by the complainant was not transferred to APSPDCL account. Consumer of HT SC No.ATP-285 has represented to release only 100 KVA additional Load to the existing 400 KVA stating that he had paid necessary charges for additional load of 200 KVA. Based on consumer representation, an estimate was prepared and sanctioned for an amount of Rs.2,70,000/- for release of 100 KVA additional load. After making correspondence with APSPDCL and demand of Rs.2,70,000/- had been adjusted towards the demand charges for release of additional load of 100 KVA out of Rs.5,40,000/- transferred from APCPDCL to APSPDCL and 100 KVA additional Load has been released to the HT service No. ATP-285 on 25.07.2020.

The complainant approached the CGRF for releasing of balance 100 KVA load also, hence an estimate has also been prepared and sanctioned for additional load of 100 KVA to the existing 500 KVA load. Dy. Executive Engineer, Operation, Guntakal has also completed the work for releasing of 100 KVA to the existing 500 KVA (total 600 KVA) on 03.11.2020. He further stated that the complainant also satisfied with the completion of his work and requested to withdraw the complaint. Complainant also sent a letter to the Forum stating that 100 KVA additional load was released to their unit and they are satisfied and withdrawing his complaint.

3. Manager of the company contacted secretary /Forum through phone on 23.11.2020 at 02.05 P.M informed that their work was completed and expressed his satisfaction in resolving their grievance.
4. Since the grievance of complainant is resolved, the complaint is disposed off accordingly in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot

No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9th December'2020.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

U.S. Reddy

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.